



## PROTECTION OF PERSONAL INFORMATION POLICY

Your privacy is important to us. It is Dr ER Rabie's policy to respect your privacy regarding any information we may collect from you across our website, https://dr-evanrabie.com and other sites and practices we own and operate. We only ask for personal information when we truly need it to provide a service to you. We collect it by fair and lawful means, with your knowledge and consent.

As contemplated in the Protection of Personal Information Act No 4 of 2013, the practice, the practice staff and third parties with whom the practice has a contracted relationship, will process your personal information or that of your child/dependant, for the following purposes:

- a) For the purposes of identifying and / or verifying your or dependent's details;
- b) Treating and managing you and/or your dependant in terms of a medical specialist-and-patient relationship;
- c) For further processing or the administration of the contractual relationship between you and the practice;
- d) For legal or contractual purposes;
- e) Communicating with other persons in as much as it relates to you and/or your dependant's treatment and management;
- f) Communicating with third parties for the costs of you and/or your dependant's treatment and management or part thereof including medical schemes and their administrators where relevant;
- g) For the purposes of recovering unpaid monies and / or any other amount due to the practice:
- h) For the purpose of debt collection;
- i) For the purposes of identifying other products and services which might be of interest to you:
- j) For the purposes of informing you about the practice's products and services;
- Processing is necessary for pursuing the legitimate interest of the practice or the third party to whom the information is supplied.

We only retain collected information for as long as necessary to provide you with your requested service and as may be required by law. What data we store, we'll protect within commercially acceptable means to prevent loss and theft, as well as unauthorized access, disclosure, copying, use or modification.

We don't share any personally identifying information publicly or with third-parties, except when required to by law or as needed to provide a service to you.

Our website may link to external sites that are not operated by us. Please be aware that we have no control over the content and practices of these sites, and cannot accept responsibility or liability for their respective privacy policies.

You are free to refuse our request for your personal information, with the understanding that we may be unable to provide you with some of your desired services.

Your continued use of our website will be regarded as acceptance of our practices around privacy and personal information. If you have any questions about how we handle user data and personal information, feel free to contact us.

This policy is effective as of 01 January 2023.